

## TERMS AND CONDITIONS

### DELIVERY:

If ordered before noon on Monday-Thursday, your package will be dispatched via Royal Mail on the same day; if ordered after noon or on Friday it will be dispatched on the next business day.

### PAYMENT & PRICES:

All prices shown are inclusive of VAT at the current rates and are correct at the time of entering the information onto the system. We reserve the right, however, to change prices at any time without notice to you. If your delivery address is within the United Kingdom, no additional taxes will be charged to you. If your delivery address is outside the United Kingdom you may be subject to import duties and taxes (including VAT). Any such additional charges must be borne by you.

Payment can be made by any major credit or debit card. Payment will be debited and cleared from your account before the dispatch of your goods.

Mainland UK, Scottish Highlands: Fedex tracked, free

BFPO: Parcelforce, untracked, free

Northern Ireland, Scilly Isles, Scottish Islands, Isle of Man, Isle of Wight: Royal Mail untracked, £7

Northern Ireland, Scilly Isles, Scottish Islands, Isle of Man, Isle of Wight: Fedex tracked, £37

Channel Islands and Republic of Ireland: Royal Mail untracked, £14

Channel Islands and Republic of Ireland: Fedex tracked, £37

For all other locations please contact the office on +44 (0)1271 345678

### ORDERS:

You will assume the risk for the products once they have been delivered to the delivery address which you specified when ordering the products. We accept no liability where you provide an incorrect delivery address or where you fail to collect the products from the delivery address which you specified.

### GDPR:

We will take all reasonable care to keep the details of your order and payment secure, but in the absence of negligence on our part we cannot be liable for any loss you may suffer if a third party procures unauthorised access to any data provided by you when accessing or ordering from the Website.

### CANCELLATION:

You are entitled to cancel any contract completed with us within 14 days from the day on which you acquire physical possession of the goods. Goods must be returned to us within these 14 days, unused, and in the original, undamaged packaging, for exchange or refund. Neither refunds nor exchanges will be granted for items not returned in the same condition as supplied. Returned items must include details of your contact details and order number.

Please note that no carriage costs will be refunded, and an additional cost of £10 will be charged for Exchanges.